



ComLink
Recorder
User
Interface
Software
Engine

ComLink Recorder™ With C.R.U.I.S.E. Software



Introduction

Omniphone has been a leading manufacturer of inmate telephone system technology for the corrections industry since 1988. Omniphone has taken its state-of-the-art, secure inmate phone system that records and monitors inmate phone calls and visitation communications, and streamlined it for recording and monitoring radio dispatch and PBX lines/extensions. Public safety professionals in police departments and sheriff's offices are pleasantly surprised by the features, low purchase price and economical maintenance of the ComLink Recorder system.

Each ComLink Recorder module provides recording capabilities for up to twelve analog channels. These can be record-out connections on radio equipment, phone lines or stations, as well as any tip/ring interface. The ComLink Recorder can also be used to record interrogations and interviews and requires only one channel per interrogation or interview room.

Each ComLink Recorder module is simply networked to a standard PC, the C.R.U.I.S.E. "Server", for the purpose of storing, searching, playing, and archiving recordings. Moreover, from appropriately equipped PC's that are networked to the C.R.U.I.S.E. Server, users can search for and play recordings and monitor live conversations right from their desk.

Recordings are produced in a telephone quality, non-proprietary, standard WAV format for easy exporting and exceptional sound quality. Each WAV file name includes the channel designation, date (year, month, day) and time (hour, minute, second). Since all of the relevant information is stored in the file name, searching for and locating a recording on a specific channel at a particular date and time is very simple and very fast.

The ComLink Recorder is designed to facilitate a quick and easy installation. The accompanying C.R.U.I.S.E. software provides a user interface that is easy to navigate while still providing features found only in more expensive recorders. The ComLink Recorder is the reliable, economical solution for your recording needs.

Flexibility

- ◆ Expandable, modular system that can record 1 - 120 analog channels.
- ◆ Record radio dispatch and PBX lines/extensions.
- ◆ Record interrogations and interviews.
- ◆ Voice activated recording with sensitivity settings.
- ◆ Instantly listen to any recording from any channel from the C.R.U.I.S.E. Server or from any computer networked to the C.R.U.I.S.E. Server.
- ◆ Non-proprietary C.R.U.I.S.E. PC platform allows for easy upgrading to the latest and greatest as technology evolves.

Budget Friendly

- ◆ Need to record more channels? Just add another ComLink Recorder module.
- ◆ No extra licensing fees for multi-user remote access to recorded conversations and monitoring.
- ◆ Non-proprietary PC platform keeps computer costs low.

RECORDING & MONITORING FEATURES

General Features

- ◆ Recordings are accomplished by digitizing the conversation using Omniphone's LAN based ComLink Recorder hardware for both radio and telephone communications.
- ◆ Recordings can be retrieved and communications can be monitored from any appropriately equipped computer networked to the server running Omniphone's C.R.U.I.S.E. software.
- ◆ Recordings are handled on all designated lines simultaneously and are automatically started and stopped.
- ◆ Incoming phone calls are identified by Caller ID.
- ◆ Outgoing phone calls are identified by DTMF digits dialed.
- ◆ Notes such as a case reference number can be added to any recording, both phone and radio.
- ◆ Recordings are saved in a standard WAV format for easy exporting and playback by any Windows® PC. Up to 33 hours of "telephone quality" recordings or 165 hours of "cell phone quality" recordings can be stored per gigabyte of hard drive storage.
- ◆ Recordings and their respective records can be easily exported from the system. The user can then view the call detail information using their computer's internet browser and can play call recordings with a standard media player.
- ◆ A WAV file verification program is included to ascertain whether or not a recording has been altered.
- ◆ Monitoring a live conversation cannot be detected by the parties on a call and monitoring has no effect on recordings.
- ◆ Programmable warning tones can alert parties that conversations are being recorded.
- ◆ Interrogations and interviews can be recorded.

- ◆ Volume settings are programmable for each channel.
- ◆ Multilevel passwords are available to assign designated personnel with the privilege to listen to recordings or to monitor communications. Privileges can be further restricted to the specific channel or line being recorded/monitored.
- ◆ An externally accessible button returns the recorder back to factory program settings.
- ◆ Built-in maintenance options facilitate archiving and management of recordings.
- ◆ Recording records can be filtered by such items as Date, Time, Location, Length, Notes and Recording Type.

Radio Dispatch Recording & Monitoring

- ◆ The ComLink Recorder provides voice activated recording of radio dispatch traffic. Sensitivity settings are available to adjust to different types of radio dispatch equipment.
- ◆ Connection to radio communications equipment is via the logging or record-out port on that equipment.

PBX Recording & Monitoring

- ◆ Recording can be accomplished on the line side and/or the extension side of a PBX.

LINE SIDE:

- 1) All conversations using that line will be recorded.
- 2) A standard analog telephone connection (tip/ring) is required.

EXTENSION SIDE:

- 1) Only conversations using that particular extension will be recorded.
- 2) A standard record-out port or logging adapter is used for an extension connected to a digital PBX.

Omniphone, Inc. P.O. Box 8739 Mobile, Alabama 36689

(251) 639-9639 Fax (251) 639-9971 www.omniphoneinc.com