

SENTRY DEBIT™

Debit Software Module For SentryLink

SentryDebit Helps Inmate Families

John Smith is an inmate at the county jail. He wants to call his mom on a regular basis but she always ends up with a large collect call phone bill at the end of the month because she did not keep track of the phone time. She has difficulty paying for the bills and she is eventually blocked from getting collect calls from her son because of nonpayment. John and his mom are now unhappy and complain to jail personnel.

The SentryDebit software can assist John and his mother through the creation of a debit account to better manage funds spent on phone calls each month. An account can be set up based on the mother's phone number. The funds in this account can only be used when John calls his mother's phone number. This prevents John from using his mother's money to call his girlfriend.

John also has a few friends he wants to contact from time to time but they will not pay for collect calls. John can provide funds to establish a debit account that he could then use to call any allowed phone number. John can continue to add funds to this same account on a continuous basis. Alternatively, the SentryDebit software can produce prepaid phone cards, in any denomination, that John could purchase as needed in the commissary.

SentryDebit software is an optional product for Omniphone's SentryLink on-site administration software. SentryDebit phone calls maintain the fraud prevention and security features associated with a standard collect call.

Features

\$ USER INTERFACE

The user interface is accessed via your internet browser. Screen appearance is user definable (background, font color/size, company logo, program title, page titles).

\$ ADMINISTRATION

The system can be administered by correctional facility staff, the inmate phone service provider or a third party fiduciary. Multilevel password access is provided.

\$ ACCOUNTS

Managed Inmate Account

Create an account number to which an inmate's phone funds are debited and credited. The inmate will use this account number to make debit phone calls.

Managed Destination Phone Number Account

Create an account number based on a single destination phone number. Since the account number is the phone number, funds in this account are used only when the inmate dials that phone number. In addition, an account can be established that limits calls to a certain group of phone numbers.

Prepaid Phone Card

Automatically generate and print prepaid phone cards. Select the dollar amount, number of cards to print, length of activation and when to activate.

\$ ACCOUNT MAINTENANCE

Add, edit, credit, debit, delete and temporarily disable accounts. Monthly statements can be printed and sent via mail or automatically sent via email. A transaction log shows detailed account activity. An account is debited in real time so that the call ends when the account balance is depleted.

\$ INMATE VOICE PROMPTS

Access to the debit platform is performed by the inmate dialing one plus the destination phone number. An inmate's account balance is given automatically after the input of an account number. When an account is nearing depletion during a call, the inmate will be given a warning.

\$ CALLED PARTY VOICE PROMPTS

1. Optionally play just a tag line (i.e., "From the [correctional facility name]"). 2. Optionally play a notification (i.e., "This is [service provider's name] with a prepaid call from the [correctional facility's name]"). 3. Optionally play the above notification plus require positive acceptance of the call. 4. Optionally play the voice prompt, "press star three to permanently block calls to this number".