















SENTRYLINK[™]

On-Site Administration Software For The ComLink Defender

GENERAL FEATURES












SentryLink is on-site administration software for Omniphone's ComLink Defender inmate telephone system. SentryLink can administer up to thirty ComLink Defenders. It is packed full of features designed specifically for correctional facilities. Add-on modules are also available for SentryLink to add even more features and functions as required by the correctional facility.

-  Windows[®] point & click operating system.
-  Call detail record retrieval, backup and custom reporting.
-  Control destination phone numbers (i.e., block a number, turn off recording, set as free, turn off time limit, etc.)
-  Terminate a call in progress.
-  Disable/enable all phones or particular phones.
-  Custom reports and custom views for call detail record data, inmate database data and controlled phone numbers.
-  Investigative Reports: Frequency of calls to the same phone number, multiple phones calling the same phone number and multiple PINs calling the same phone number.
-  Add a case number and notes to any call detail record.
-  Optional PIN access to the phone system is available.
-  Allowed numbers can be set up for each PIN and, optionally, generated automatically.
-  Multi-level password protection.
-  Multiple computers can access the software via the built-in Windows[®] network.
-  Set specific operational parameters for particular groups of phones or for a single phone.
-  PIN-To-Voice (Inmates record their name once and then it is played to the called party each time they use their PIN.)

INMATE DATABASE

An inmate database is an integrated part of the SentryLink software. This database can be used to set up PIN's for access to the inmate phones in order to track phone calls and restrict calling privileges for specific inmates. The inmate database also has photo import capabilities and extensive data entry fields available for use as a streamlined booking system.

INMATE DATABASE FEATURES

-  PIN Number (four to ten digits).
-  Personal Data (name, address, DOB, phone number, SSN, hair and eye color, height, weight, and race).
-  Four user defined fields for facility specific information.
-  Import multiple digital photographs of the inmate (front, side, tattoos, etc.).
-  Photo taking software can be opened within SentryLink.
-  Additional fields for identifying marks, medical history, general notes, arrest information and release details.
-  Set a specific call duration limit for a particular PIN.
-  Set a daily on/off time for a specific PIN.
-  Block destination phone numbers just for a particular PIN.
-  Set call restrictions for each PIN (number of calls, minutes of usage, or call dollar amount) for a user defined time period.
-  View a list of recent phone calls placed by a particular PIN or run a report listing all calls.

SENTRYLINK ADD-ON MODULES

SentryVoice[™]

The SentryVoice product provides voice recording and call monitoring administration. Multiple communication devices in a correctional facility (inmate phones, VisitCom visitation phones, PBX office lines/extensions, and radio dispatch traffic) can be recorded and monitored.

SentryAlert[™]

The SentryAlert product provides the ability to automatically call an investigator when a phone alarm takes place and allows the investigator to monitor the conversation. Alarm parameters consist of the phone number dialed, PIN used, inmate phone location or a combination of these items.

SentryDebit[™]

As an alternative to collect calling, the SentryDebit product allows debit accounts to be set up for inmates and inmate families to use for call payment. Prepaid phone cards can also be produced by SentryDebit and then sold to inmates through a correctional facility's commissary.