



VisitLink™

Featuring C.R.U.I.S.E. Software



Introduction

Omniphone has combined two of its best selling products (ComLink Defender and C.R.U.I.S.E. Software) to create an economical visitation recording and monitoring solution. VisitLink is a flexible, all in one solution with a multitude of investigative and recording management tools. Built on the same proven platform as the ComLink Defender inmate telephone line controller, VisitLink is the best system available for sites where recording integrity and reliability can not be compromised.

Each VisitLink module will power and record up to eight Visitation booths. Each module is simply networked to a standard PC, the C.R.U.I.S.E. Server, for the purpose of storing, searching, playing, and archiving recordings. Up to thirty VisitLink modules can be networked to a single C.R.U.I.S.E. Server to provide recording capabilities for up to 240 booths. Moreover, from appropriately equipped PC's that are networked to the C.R.U.I.S.E. Server, users can search for and play recordings and monitor live conversations right from their desk. C.R.U.I.S.E. is also web enabled to permit authorized users access to the system via any Internet connected computer.

Each VisitLink system is designed to facilitate a quick and easy installation. The accompanying C.R.U.I.S.E. software provides a user interface that is easy to navigate while still providing a multitude of valuable investigative features. VisitLink is built around the most reliable and easy to use inmate telephone products in the industry. The flexibility of the system allows it to perform well in almost every environment.

Flexibility

- ◆ Expandable, modular system that can record 1 - 240 booths.
- ◆ Instantly listen to any recording from any channel from the C.R.U.I.S.E. Server or from any computer networked to the C.R.U.I.S.E. Server.
- ◆ Easily access recordings and monitor live conversations via the Internet with C.R.U.I.S.E. Web.
- ◆ Non-proprietary C.R.U.I.S.E. PC platform allows for easy upgrading to the latest technology as it becomes available.
- ◆ Recordings are produced in a telephone quality, non-proprietary, standard WAV format for easy exporting and exceptional sound quality.
- ◆ VisitLink hardware will support various types of visitation telephones including Omniphone's VisitCom.

Budget Friendly

- ◆ Need to record more channels? Just add another VisitLink module.
- ◆ No extra licensing fees for multi-user remote access to recorded conversations and monitoring.
- ◆ Non-proprietary PC platform keeps computer costs low.
- ◆ Web interface software is included at no extra charge.
- ◆ A variety of service plans are available to meet different budgets.

General Features

- ◆ Recordings are accomplished by digitizing the conversation using Omniphone's LAN based VisitLink hardware.
- ◆ Recordings can be retrieved and communications can be monitored from any appropriately equipped computer networked to the server running Omniphone's C.R.U.I.S.E. software.
- ◆ Recordings are handled on all stations simultaneously and are automatically started and stopped.
- ◆ VisitLink can be configured to activate recording via on/off hook or by voice activation.
- ◆ Each WAV file name includes the channel designation, date (year, month, day) and time (hour, minute, second).
- ◆ Notes such as a case reference number can be added to any recording.
- ◆ Built-in maintenance options facilitate archiving and management of recordings.
- ◆ Recording records can be filtered by such items as Date, Time, Location, Length, Notes and Recording Type.
- ◆ The VisitLink hardware can power visitation phone sets. Only one pair of wire (tip/ring) is required to power the booth and provide connectivity for recording and monitoring functions.

- ◆ Recordings and their respective records can be easily exported from the system. The user can then view the call detail information using their computer's internet browser and can play call recordings with a standard media player.
- ◆ A WAV file verification program is included to ascertain whether or not a recording has been altered.
- ◆ Monitoring a live conversation cannot be detected by the parties on a call and monitoring has no effect on recordings.
- ◆ Programmable warning tones can alert parties that conversations are being recorded.
- ◆ Multilevel passwords are available to assign designated personnel with the privilege to listen to recordings or to monitor communications. Privileges can be further restricted to the specific channel or line being recorded/monitored.
- ◆ Recordings are saved in a standard WAV format for easy exporting and playback by any Windows® PC. Up to 33 hours of "telephone quality" recordings or 165 hours of "cell phone quality" recordings can be stored per gigabyte of hard drive storage.
- ◆ C.R.U.I.S.E. Web is available at no additional charge to access C.R.U.I.S.E. via the Internet.

Technical Specifications

GENERAL

Warranty
18 months parts and labor

Compatibility
Operates visitation phone sets with a tip/ring network board.

Dimensions
11.02"L x 7.87" W x 3.00"H

Communications Link
Ethernet (Ethernet Switch Required)
LAN Accessible
Power Supply
120 volts AC, 30 watts

VISITATION PHONES

Talk Battery
-35 to -48 V DC

Loop Resistance
300 Ohms

Connection
Standard Male RJ-21X Connector

Tip/Ring Current Feed
25 mAmps

CRUISE SOFTWARE

PC Requirements
Pentium III, 512MB RAM
Windows 2000, XP or Vista
Users
10 In Concurrent Use
Unlimited Configured in C.R.U.I.S.E.

Recording
uLaw, 8.0 KHz.

Recording Storage
33 Hours per GB Uncompressed (uLaw)
or
165 Hours per GB Compressed (GSM)

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